



## Consumer Dispute Resolution Seminar Series 2016/ 2017: Seminar 1

Room 2176, 12.00 – 13.30, Wednesday 9 November  
2016, Queen Margaret University Edinburgh

### Seminar programme:

**12.00 – 12.45:** Dr. Naomi Creutzfeldt, University of Westminster, “Peoples' Expectations of the Informal Justice System: a Case Study of Recent Users of Ombudsmen in Three Countries”.

**12.45 – 13.30:** Prof. Michael Adler, University of Edinburgh, “Austerity, Conditionality and the Rule of Law”.

*All welcome, but please email [cjill@gmu.ac.uk](mailto:cjill@gmu.ac.uk) to confirm your attendance.*

